

# Strategic health and social care consultancy

How Mace Group can  
help deliver your health,  
social care and  
estates solutions



[www.macegroup.com](http://www.macegroup.com)



# Improving health, improving care, improving lives

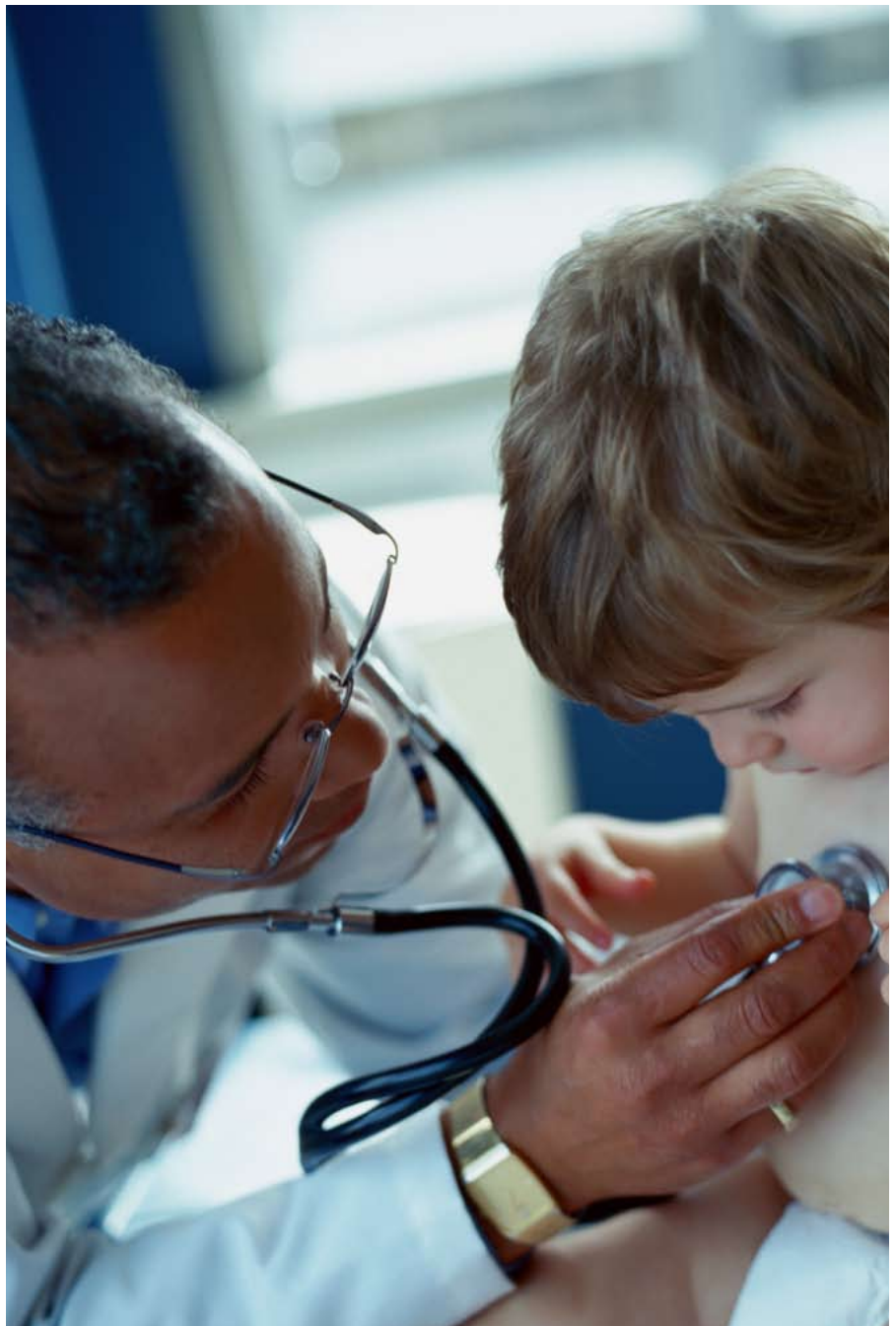
Mace Group is not simply a construction management company – we also provide strategic support to the NHS and other health and social care organisations. We offer a full suite of services, ranging from bespoke consultancy to full project management.

With a focus on service development and improving health outcomes, we endeavour to improve quality; ensure value for money and provide deliverable solutions that meet our client's requirements.

## High quality care for all: NHS Next Stage Review

Mace understands that the Darzi reforms are a 'once in a generation' opportunity to review and reform the National Health Service. We are working with NHS organisations to improve the quality of healthcare for all, support staff development and maintain ongoing efficiency savings. It is this ethos that our consultants bring to every project, whether within the public or private sector.

We know that our clients require practical, down to earth advice and unlike other consultancy firms, this is what we deliver. Whatever your project requirements, Mace Group can be trusted to deliver your vision.



**Our vision for  
world class health  
and social care**

Services  
focused on  
individual needs  
and choices

Localise where  
possible,  
centralise  
where  
necessary

Truly integrated  
care and  
partnership  
working

Prevention is  
better than cure

# Why Mace?

- Mace provides a full range of services to the health and social care sector, from clinical support, strategic planning and commissioning, through to estate development, procurement, FM and construction management
- Mace provides expert consultancy and advice and unlike other consultancy firms, we focus on delivering practical solutions that fully meet our client's requirements
- Mace support integrated projects and partnerships between the NHS, local authorities and other public, private and voluntary providers of health, education and social care
- Mace provides support to Public Private Partnership (PPP) schemes, including PFI, BSF, LIFT and Express LIFT
- Mace is a strategic partner to the Department of Health, Welsh Assembly Government, private healthcare providers and NHS Trusts & Local Health Boards across the country
- Mace also maintains partnership arrangements with private equity companies, who are seeking opportunities to invest in health and social care schemes, including primary care and GP developments
- Mace offers an integrated team of Project Managers and Consultants, with clinical, public health and public sector management experience
- Mace combines direct NHS and public sector experience with a commitment to value for money, best practice and innovation, which our clients expect from a commercial company
- Mace offers the added value and experience gained from working on some of the most prestigious projects in the UK and across the world
- Mace has been appointed to the Department of Health Consultancy Service Framework and our NHS clients can appoint us directly without going out to tender
- Mace has obtained ISO 9001 certification and all our projects are regularly audited by both internal and external auditors.



**Our vision for world class health and social care**

**A focus on health inequalities and diversity**

**World class commissioning**

**Improving the environment for patients, staff and the public**

**Creating flexibility for the future**

# Strategic health and social care consultancy

## Estates, facilities and capital developments

- » Estate strategies and reviews
- » Strategic Service Development Plans (SSDPs)
- » Six-facet Surveys
- » Performance, contract and supply chain management
- » FM and operational management
- » Full project management support, from feasibility through to procurement, construction and handover
- » Environmental and sustainability support, including BREEAM assessment
- » Business case support
- » Health Planning

## Service development and World Class Commissioning

- » World Class Commissioning appraisal
- » Practice Based Commissioning
- » Specification and procurement support
- » Service and care pathway redesign
- » Patient safety
- » Stakeholder, patient and public engagement
- » Activity and service modelling
- » Health needs and impact assessments
- » Business case support

## Organisational development and change management

- » Primary care and GP development
- » Clinical leadership support
- » Workforce planning
- » 'Lean Thinking'
- » Clinical disposition management
- » Risk assessment
- » Governance and Board support
- » Foundation Trust support

## Commercial support

- » Alternative Provider of Medical Services (APMS) support
- » Strategic support for private equity investment
- » Strategic support for third party developments
- » Strategic support for independent and voluntary sector providers
- » Bid management
- » Market development and intelligence
- » Contract support



## Our service offer encompasses:

- » **Primary care and GP development**
- » **LIFT and Express LIFT**
- » **Acute care**
- » **PFI and Procure 21**
- » **Independent Sector Treatment Centres (ISTCs)**
- » **Mental Health**
- » **Public Health**
- » **Residential, nursing and day care**
- » **Social enterprises and the voluntary sector**
- » **Partnerships between the NHS, Local Authorities and other statutory organisations**

# Selected experience

## Primary, community and social care

### Various Primary Care Trusts

Procurement of a GP led health centres, in line with the DoH Equitable Access to Primary Care Medical Services programme

### A high profile international investment bank (confidential)

Strategic support and investment advice, based on entry into primary care market as an APMS provider

### A GP partnership (confidential)

Bid management support for the Equitable Access to Primary Care Medical Services scheme

### Various Primary Care Trusts

Six facet surveys to assess the performance of GP and primary care premises against Estatecode criteria

### South West London Shared Services Partnership

Project management of LIFT and non-LIFT capital investment projects

### Halton and St Helens, Knowsley and Warrington LIFT

Management of legal, financial, technical, due diligence and insurance interfaces

### North Herts and Stevenage PCT and Hertfordshire County Council, Building Schools for the Future (BSF) scheme

Feasibility study to investigate the possibility of a PCT run primary care facility sharing a site identified for development under the Building Schools for the Future scheme

### Essex, Southend and Thurrock Councils

A comprehensive feasibility study for an integrated residential health, education and social care facility for young people with severe, complex and persisting emotional trauma

### Department of Health and Youth Justice Board

Benchmarking and identification of funding streams for healthcare provision within the Secure Children's Homes and Secure Training Centres nationally

### Hertfordshire County Council Children's Services PFI

Full project, programme and cost management, technical and Lifecycle/FM advice

### Whiteley Village Trust

A comprehensive feasibility study for the replacement of the Trust's existing Nursing and Residential Elderly care facilities (inc. market testing) and the project management of the new build of a 40 place Extra Care Housing facility and the upgrade of the village's sheltered housing stock

## Acute care

### Welsh Health Estates

Mace is one of only three project management companies appointed under the Welsh Health Estates 'Designed for Life' framework. Mace has secured commissions for ten major projects to date, with a value of over £650m

### Hywel Dda NHS Trust

Provision of surgical support and strategic advice

### Greater Manchester Surgical Centre

Service improvement and service development support, including performance benchmarking and analysis

### Nations Healthcare, Independent Sector Treatment Centres (ISTCs)

Strategic support and business development for Independent Sector Treatment Centres (ISTCs)

## Other public sector experience

### Local government frameworks

Hertfordshire County Council - 10 year exclusive deal  
London Borough of Lewisham Council - 3 year exclusive deal  
London Borough of Barking Dagenham - 4 year exclusive deal  
London Borough of Haringey - 4 year framework  
London Borough of Hackney - 4 year framework  
Manchester City Council - 4 year framework

## Other prestigious projects

2012 London Olympics  
Shard London Bridge  
Tate Modern 2  
London Eye  
Mall of Emirates  
Heathrow Terminal 5

# About Mace Group

Mace Group is one of the world's most accomplished consultancy and project management firms, with a reputation for finding the best solutions to complex service and estate challenges

## The Mace Group approach

Our vision is to be the best at everything we do. This statement is no more relevant than within the health and social care sector and we aim to improve quality, equity and efficiency for our clients. Mace is proud to support the NHS and we constantly strive to be at the heart of public sector best practice and reform.

Mace was born out of a determination to be different and the company is renowned for its culture of collaboration, innovation and going the extra mile.



## mace

Parent company Mace is a global consultancy and project management company that provides services spanning the entire property lifecycle

## sense

Sense Cost Consultancy provides independent, professional cost consultancy advice

## macro

Macro provides full FM support and has links with the National Patient Safety Agency (NSPA)

## mace sustain

Mace Sustain provides CDMC services and sustainability advice, including BREEAM and WRAP support

## Place transforming education

Place Group provides specialist education consultancy services. Mace understands the interface between health, social care and education and we offer specialist support to integrated projects, including Building Schools for the Future (BSF) schemes

## Get in touch

**To find out more about how Mace Group can deliver your health, social care and estates requirements, please contact:**

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